

Dementia Information Sheet

This information sheet is intended to give a general overview of support services for people with dementia and carers of people with dementia. The document has also been organised to provide a starting point and a record of any help you and the people who support you need now or in the future. We hope you find this helpful.

Please record your contact details			
Name:			
Address:			
Home telephone number:	Mobile telephone number:		
•			
GP Name and address:			
GP phone number:			
	contact details		
First Contact	Second Contact		
Name:	Name:		
Address			
Address:	Address:		
Telephone:	Telephone:		
Main Contact	s for Support		
	- ··· - appoint		
Your own doctor (GP) should be your first point	of contact for health issues. Always contact the		
GP if there is a sudden change in the person with			
Managing Memory ² gether – Community	0800 694 8800		
Dementia Nurses, Information and Education Service	2gnft.managingmemory2g@nhs.net		
Gloucestershire Alzheimer's Society –	01452 525222		
Dementia Adviser Service and Support Groups	gloucestershire@alzheimers.org.uk		
Gloucestershire Carers Hub – Carersline	0300 111 9000		
information, advice, carers support, counselling	carers@peopleplus.co.uk		
and carers assessments			
Gloucestershire County Council Your Circle	www.yourcircle.org.uk		
website - an online directory to help you find your way around health and care and connect			
with people, places and activities in			
Gloucestershire .			

Contents

`	1
Living with Dementia	3
Staying Healthy	3
Doing things you Enjoy	3
About Dementia and Social Activities	3
Support for people for Black Minority Ethnic Communities (BME)	4
Staying safe at home and out and about	4
Help with Medication	5
Dementia and Driving	5
Blue Badge Scheme	5
Financial help – Welfare Benefits	6
Planning for your Future Care – Advance Care Planning	6
Dementia Adviser Service – Alzheimer's Society	7
Community Dementia Nurses (CDN's) – Managing Memory ² gether (NHS)	7
Young Onset Dementia	8
Health Research	8
When you are needing further support	8
Help at Home from a Paid Carer	9
Help with Meals	9
Occupational Therapy Assessment	9
Specialist Services Team	9
Help and Support for Carers 1	10
The term carer in this document refers to people who provide unpaid support to someone with dementia who could not cope without their help	10
Gloucestershire Carers Hub (managed by Peopleplus) 1	0
Carers Emergency Scheme 1	10
Carers Assessments	10
Positive Caring Programme (Gloucestershire Carers Hub) 1	10
Carer Break Services	i 1
GP Carers Register	1
Useful Contacts	12

Living with Dementia

A diagnosis of dementia does not mean that life is over. Living one day at a time, staying healthy, doing the things you enjoy and finding ways to maintain independence for as long as possible are things that can help you to live as well as possible with the condition.

Staying Healthy

Try to maintain a healthy diet and exercise as often as you feel able

Rest when you are tired

Take medications as prescribed

Stay connected to family members and friends

Ask for help when you need it

Doing things you Enjoy

Hobbies: If you enjoy cooking, gardening, fishing or sports, continue making them a part of your everyday routine.

Living in the moment: You can also take pleasure in living in the moment, appreciating the small joys of life, such as seeing flowers coming into bloom, watching birds at a feeder and listening to your favourite music. Capture these moments and enjoy them.

Reminiscing: Consider starting a life history book. Use a simple scrapbook or photo album to record details of your past and present life that will be helpful for anyone who may be supporting you. This is something your family and friends can help you with, and it is a great opportunity to share your history, memories and thoughts with those close to you.

Notes: About Dementia and Social Activities Dementia Guide issued П Information about dementia can be found in the Dementia Guide, the Alzheimer's Society www.alzheimers.org.uk and Alzheimer's Research www.alzheimersresearchuk.org websites. Reading Well 'Books on Prescription' recommends books about dementia that you might find helpful and these are available in all Gloucestershire Libraries. Managing Memory ²gether Information sessions: attending these can help you to find out more about dementia and enable you to meet others who also have the condition. There are also sessions for people supporting someone with dementia. Local Support and Activity Groups provide an opportunity for people with dementia and their carers to meet and socialise with others. This may be a local walking group, a memory café or club, or maybe an art or

be a local walking group, a r singing group.

3 Version 3 (April 2019)

Notes:		

Support for people for Black Minority Ethnic Communities (BME)

Support is available to enable people from BME and migrant communities to access appropriate services and maximise their own, or their families' independence. Details of groups and services are available from **Managing Memory** ²**gether 0800 694 8800 email** <u>2gnft.managingmemory2g@nhs.net</u>

Further information about dementia and\or local support and activity groups is also available from **Alzheimer's Society 01452 525222 email** <u>gloucestershire@alzheimers.org.uk</u>

Staying safe at home and out and about

Gloucestershire Fire and Rescue Service – Safe and Well Checks Request a FREE Home Safety Check to ensure that your household is as safe as possible from the dangers of fire and to get smoke alarms installed or checked. They can also provide specialist equipment e.g. hearing impaired alarms and linked alarms for people with memory issues. Contact: 0800 180 4140 Email: home.safety@glosfire.gov.uk www.glosfire.gov.uk

<u>Pendant alarm</u> is a button worn around the neck or wrist that can be pressed to call for assistance. A Community Alarm provider may be able to cover this need. To check suitability and for details of the provider in your locality contact Managing Memory ²gether 0800 694 8800 or search for 'Alarm Service' on www.yourcircle@gloucestershire.gov.uk

<u>Helpcards</u> are a credit sized card printed with either 'I have memory problems', or 'I have Alzheimer's disease' or 'I have dementia' you can then add personal details and contacts. Carrying a card can help if you get confused and need help when you are out on your own. For more details and to get a Helpcard contact the **Alzheimer's Society 01452 525222**

<u>Telecare – Help Me Home</u> is a simple wrist–worn bracelet engraved with a unique ID number. The bracelet also has the telephone number for the monitoring centre that holds contact details of family members or friends who can respond. They can then be contacted if the wearer becomes lost or needs help when out an about. Contact Adult Helpdesk **01452 426868**

<u>The Herbert Protocol</u> is a form which is kept at home, or in a safe place, with important information about a vulnerable person. Should the person go missing, information is easily on hand about their routines, medical requirements and favourite places. This can easily be handed over to the police without the worry of collecting it together during a stressful time. https://www.gloucestershire.police.uk/ Call 101 or 01452 726 920

Lions Message in a Bottle is a simple and effective way to keep your basic personal and medical details where they can be found in an emergency - in the fridge. You can get a free bottle from **Managing Memory ²gether 0800 694 8800.** You may also be able to get one from your local health centre, doctor's surgery or pharmacy.

<u>Keysafes</u> are useful to have fitted in case you lock yourself out or lose your key and/or need to allow access to care workers. They are available to purchase from most DIY stores and locksmiths

Notes:

Help with Medication

Ask your doctor's surgery or pharmacy about repeat prescription and collection services. Pharmacies can advise you about dossette boxes. These can help people to remember to take tablets at the right time.

Electronic medication reminders can also help - call Managing Memory ²gether for advice or visit https://www.gloucestershire.gov.uk/telecare/

Dementia and Driving

A diagnosis of dementia does not automatically exclude you from driving; however there is a legal obligation to inform the Driver and Vehicle Licensing Agency (DVLA) of the diagnosis. You should also inform your car insurance company.

The DVLA will ask you to complete a questionnaire and with your permission will contact medical professionals involved in your care. They may also ask you to complete a driving assessment at a DVLA driving assessment centre.

Safer Driving with Age (SAGE) can provide drivers with a driving assessment and guidance to continue driving if it is safe to do so. There is a charge for this service. Ken Buchanan on 01452 557 536 during normal training@kb-dt.uk http://kenbuchananworkina hours Email or drivertraining.uk/SAGE/

If you do not want to carry on driving you should return your driving licence to the DVLA, Swansea SA99 ITU Telephone: 0300 790 6806

Contact Managing Memory ²gether 0800 694 8800 for a copy of our leaflet 'Memory problems, dementia and driving'

Blue Badge Scheme

Blue Badges are usually issued for people who are registered blind, severely sight impaired or who have severe mobility issues problems however, in some cases people with dementia may be eligible for this service. (The badge can be used in any car that the badge holder is travelling in)

You can request an application form from the Blue Badge Team 01242 532302 or Email bluebadge@gloucestershire.gov.uk or online at www.gloucestershire.gov.uk/health-and-socialcare/disabilities/apply-for-a-blue-badge

Notes:	

Version 3 (April 2019) 5

NI	-1	
IN	otes	2

Financial help – Welfare Benefits

People aged <u>under 65</u> who need help with personal care and have problems getting around may be able to claim **Personal Independence Payment (PIP)**. To claim call the PIP claim line 0800 917 2222 Textphone: 0800 917 7777

People <u>aged 65 and over</u> whose illness or disability means that they need help to manage everyday activities including personal care can claim **Attendance Allowance (AA)**. **To request a form call 0800 731 0122** The forms can also be downloaded from <u>www.gov.uk</u>

Claims for PIP and AA are not affected by the amount of savings or income you have. Awards are based on the help the person with dementia needs to live independently.

Council Tax Discount: People with a diagnosis of dementia may be entitled to full Council Tax Discount if they live alone or 25% reduction if another adult lives with them. To qualify the person with dementia must be in receipt of **AA** or **DLA** (Middle Rate Care) and a doctor must agree that they are 'severely mentally impaired'. To claim request a form from your local council. The discount category that dementia comes under is severe mental impairment.

Carers Allowance is paid to carers who are looking after someone for 35 hours a week or more who are in receipt of a qualifying disability benefit. There is strict eligibility criteria and in some circumstances if other benefits are in payment carers allowance may not be payable.

You may be eligible for other benefits. Rules for claiming welfare benefits are complicated. Check the <u>www.gov.uk</u> website or contact Age UK 01452 426660 or Gloucestershire Carers Hub 0300 111 9000 who can offer advice and guidance.

Planning for your Future Care – Advance Care Planning

There are different ways to plan for a time when you may struggle to make decisions for yourself:

Advance Decisions are for saying what treatments you want to refuse. There is a factsheet 'Advance Decisions and advance statements' which includes an advance decision template. These are available to download from Alzheimer's Society <u>www.alzheimers.org.uk</u> or telephone **01452 525222**.

Advance statements of wishes and preferences are for saying what your choices and preferences are. If you would like an Advance statement of wishes and preference template please contact Managing Memory ²gether 0800 694 8800 <u>2gnft.managingmemory2g@nhs.net</u>

Lasting Power of Attorney (LPA) is a legal document that lets you appoint someone you trust as an 'attorney' to make decisions on your behalf. This document can be drawn up at any time while you have capacity (are still mentally capable).

Notes:

6 Version 3 (April 2019)

7 Version 3 (April 2019)

There are two types of LPA:

Property and Financial Affairs LPA - this relates to decisions about financial matters

Health & Welfare LPA – relating to decisions affecting health or personal welfare

You must register your LPA with the Office of the Public Guardian if your document is to have a legal standing. For more information contact **The Office of the Public Guardian 0300 456 0300** <u>https://www.gov.uk/government/organisations/office-of-the-public-guardian</u>

The Alzheimer's Society provides a LPA digital assistance service offering telephone support to help people create and register LPAs. The service is for people with dementia and carers who do not have access to the internet or find completing forms online difficult. Contact **0300 222 1122**

Please note: An Ordinary Power of Attorney (OPA) sometimes known as General Power of Attorney (GPA) gives someone temporary powers to deal with your financial affairs but it can't be used for people who have lost capacity to make their own decisions. <u>It is therefore not suitable for future</u> **planning for people with dementia.**

For more information contact The Office of the Public Guardian 0300 456 0300 or visit their website https://www.gov.uk/government/organisations/office-of-the-public-guardian

Dementia Adviser Service – Alzheimer's Society

The Dementia Adviser Service provides support for people with dementia and their carers to help them maintain independence, improve their sense of well-being, and put people more in control of their life. They can also help you to access appropriate services. This service can be provided through one to one support, home visits or as appropriate.

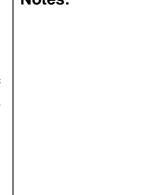
For more information contact: **Alzheimer's Society 01452 525222 or** <u>gloucestershire@alzheimers.org.uk</u>

Community Dementia Nurses (CDN's) – Managing Memory ²gether (NHS)

Community Dementia Nurses (CDN's) are nurses who are experienced in working with people with dementia and their families. If difficulties arise in managing the condition a CDN can arrange to meet with you to assess the situation and to develop a plan with you to address issues and any immediate care needs. CDN's also provide support to GP practices in the diagnosis, management and treatment of dementia. Part of the CDN role is also to provide annual reviews of dementia medications.

You can be referred to the service by your GP or you can access the service by contacting **Managing Memory ²gether** directly on **0800 694 8800**

Notes:



Notes:		

Young Onset Dementia

Dementia is considered 'young onset' when it affects people under 65 years of age. It is also referred to as 'early onset' or 'working age' dementia. As well as the other services listed in this document that people can access, people with Young Onset Dementia may also be able to access support from a Specialist Young Onset Dementia Nurse who works within the **Managing Memory ²gether 0800 694 8800.** The Alzheimer's Society 01452 525222 also has a Young Onset Dementia Activity (YODA) group that meets monthly.

Young Dementia UK is a national information and support charity focusing specifically on young-onset dementia. Created with and for younger people, families, friends and supporters.

01993 776295 mail@youngdementiauk.org

www.youngdementiauk.org

Health Research

Dementia research is important. It can help people living with the condition now, as well as helping to prevent people from developing dementia in the future.

If you want to register your interest in finding out about local and national research please contact

²gether Trust Research Department on 01242 634490 or Email 2gether.research@glos.nhs.uk

When you	are needing	further support
----------	-------------	-----------------

The following information may be helpful to you if you need practical help or support with personal care, nutrition, mobility or safety.

It is advisable to discuss your situation and to get advice either from your Dementia Adviser, Managing Memory ²gether or from one of the agencies listed towards the end of the information sheet, <u>prior</u> to arranging services yourself.

It may also help to contact **The Care Advice Line (TCAL)** which is a free information and advice service for adults with current or future care and support needs, and their carers and families. It can help you to make informed decisions about how you pay for care and support and the impact this will have on your finances.

01452 222200 enquiries@thecareadviceline.org

8 Version 3 (April 2019)

Notes:		

Notes:		

Notes:		

Help at Home from a Paid Carer

You can organise and purchase services yourself

Your Circle <u>www.yourcircle.org.uk</u> website enables you to search for home care (domiciliary care) agencies in your area. Contact **Managing Memory** ²gether who can email you a copy of the **Gloucestershire Care and Support Guide** which gives guidance on choosing and paying for care and support as well as lists of agencies. A copy of the booklet can also be obtained from Gloucestershire County Council **Adult Helpdesk 01452 426868**.

You can request a care needs assessment from the council by calling the Adult Helpdesk on 01452 426868 or email your enquiry to socialcare.enq@gloucestershire.gov.uk An assessment is an opportunity to have a conversation with a trained assessor about the things that matter most to you and find out what will improve your wellbeing now and in the future. The way that the council works out if you are eligible for meanstested support with paying for your care is by completing a care needs assessment and a financial assessment.

As a general rule if you have savings **over £ 23,250** (not including the property you live in) you will be expected to pay for care yourself. If you have less than this you may get some financial help to fund the care you are assessed as needing.

Help with Meals

Ready meals may be an option and where necessary you can get these delivered from your local supermarket. You can also buy hot, chilled and frozen meals from a range of Gloucestershire providers. There are also activities like lunch clubs where meals are provided. In some circumstances, the council may arrange subsidised community meals for you. For more information contact Managing Memory ²gether **0800 694 8800** or visit www.yourcircle.org.uk and search for Community Meals and select the information tab.

<u>Telecare</u>

Telecare equipment uses sensors in the home to monitor potential accidents and emergencies. (e.g. falling, flood, fire etc.) There are activity monitors which can allow a carer to check if the cared for person visits the bathroom or kitchen or if they wander from home. For more information visit www.gloucestershire.gov.uk/telecare where you can complete an online assessment tool. You can also contact the Adult Helpdesk 01452 426868.

Occupational Therapy Assessment

If you or the person you care for is starting to have mobility problems you can request an assessment from the **Adult Helpdesk 01452 426868** to find out if equipment and aids in the home such as bath seats, handrails, and raised toilet seats etc. would help. Where people meet the criteria for help equipment can be provided free of charge.

Specialist Services Team

Enable and assist people from Black and Minority Ethnic and migrant communities to access appropriate services and maximise their own, or their families' independence. The team specialisms cover the South Asian, African Caribbean, Chinese and Eastern European (particularly Polish) communities. Contact Adult Helpdesk 01452 426868

9 Version 3 (April 2019)

Help and Support for Carers

Notes:

The term carer in this document refers to people who provide unpaid support to someone with dementia who could not cope without their help.

Gloucestershire Carers Hub (managed by Peopleplus)

Provides information advice and guidance for carers, including advice on benefits, access to carer support groups, carers assessment and support planning, carers counselling service and a peer mentoring service. Carers can sign up to receive e-newsletters and are invited to training events and trips.

They also manage the following services

Carers Emergency Scheme

This scheme is free and offers you peace of mind, about what would happen to the person you look after, if you were taken ill or caught in some kind of emergency.

The scheme operates at two levels:

Level 1: The carer is asked to nominate two contacts who would be willing to respond in an emergency. These details are passed to a 24hr helpline.

Level 2: Carers looking after someone with high care needs have the additional option of having a support worker supplied in an emergency by a CQC Registered Care Agency to take over their caring role for up to 48 hours (72 over a bank holiday). The care is provided free of charge.

Carers Assessments

Any carer who appears to have a need for support must be offered an assessment. A carer's assessment will explore what help and support you might need to continue looking after the person you care for. It is not an assessment of how well you carry out the caring role. An assessment will usually start with an initial telephone conversation with Gloucestershire Carers Hub.

Positive Caring Programme (Gloucestershire Carers Hub)

A series of sessions that provide an opportunity for people who look after a friend, relative or neighbour to meet with others in similar circumstances to gain and share information knowledge and skills to help in their caring situation.

Please contact Gloucestershire Carers Hub for more details and access to the services listed above

0300 111 9000 or email to carers@peopleplus.co.uk

www.gloucestershirecarershub.co.uk

Carer Break Services

A number of services provide home based short breaks or outdoor activities for the cared for person. This can help relieve stress for carers and give them some time to themselves. Sometimes these breaks can be free if a carer's assessment has identified the need for one under the Care Act (2014). It is a good idea to ask for help at an early stage as agencies and services often have waiting lists.

Private home care agencies will provide carer break/befriending/respite and help with personal care, overnight care and 24 hour care in the home. Please see the Gloucestershire Care and Support Guide available from the **Adult Helpdesk 01452 426868** for more details. You can also search for agencies that operate in Gloucestershire online at www.yourcircle.org.uk

As well as support at home, attendance at a day care facility can benefit the person with dementia, enabling the carer to have a break.

GP Carers Register

Ask to be placed on the Carers Register at your GP surgery. The services offered by GP surgeries to carers vary from surgery to surgery. Find out how your surgery can support you.

At a minimum you should be offered an annual flu jab.

e s s e e r r

Notes:	

11 Version 3 (April 2019)

Useful Contacts

Listed below are contact details for a number of organisations in Gloucestershire that provide information, advice and support services. If you are not sure who it would be best to contact to please call 0800 694 8800 or email 2gnft.ManagingMemory2g@nhs.net

ADULT HELPDESK (Gloucestershire Adult & Community Care Directorate) provides information, advice and access to social care services.

<u>Adult Helpdesk Specialist Services Team</u> helps people from Black Minority Ethnic and migrant communities to access appropriate services and maximise their own, or their families' independence. The team specialisms cover the South Asian, African Caribbean, Chinese and Eastern European (particularly Polish) communities.

01452 426868 Email: <u>socialcare.enq@gloucestershire.gov.uk</u> www.gloucestershire.gov.uk/health-and-social-care

ADMIRAL NURSING DEMENTIA HELPLINE can offer you specialist practical and emotional support on their dementia helpline or their online service. Their website also has information on dementia.

Admiral Nursing Dementia Helpline **0800 888 6678 Mon-Fri** 9am-9pm **Sat & Sun** 9:00am–5:00pm <u>www.dementiauk.org</u>

Please call <u>Managing Memory ²gether 0800 694 8800</u> during office hours Monday-Friday 9am-5pm

Please note: If you need emergency support you should contact your GP or emergency services.

AGE UK GLOUCESTERSHIRE

Age UK Gloucestershire is a local, independent charity here for all older people in Gloucestershire. It offers information and advice to help people **navigate** later life (e.g. supporting access to welfare benefits); services to ensure people can remain independent **at home** for as long as they want to (e.g. the Out of Hospital Service), as well as helping people to **connect** socially and access activities in their local community e.g. walking sports.

01452 422660 Email: <u>enquiries@ageukgloucestershire.org.uk</u> www.ageukgloucestershire.org.uk

ALZHEIMER'S RESEARCH UK

Alzheimer's Research UK is the world's leading dementia research charity dedicated to causes, diagnosis, prevention, treatment and cure.

For questions about dementia research and how to get involved

0300 111 5111 Email: infoline@alzheimersresearchuk.org www.alzheimersresearchuk.org

ALZHEIMER'S SOCIETY (GLOUCESTERSHIRE)

The local office has many services including the **DEMENTIA ADVISER SERVICE**, singing for the brain, memory cafés and a specialist group for younger people with dementia.

01452 525222 Email: gloucester@alzheimers.org.uk. www.alzheimers.org.uk

ALZHEIMER'S SOCIETY (NATIONAL)

A range of free factsheets about memory problems and dementia are available in a range of languages. Information, advice and guidance is available by contacting the Alzheimer's Society National Dementia Helpline. Can also provide interpreters for people whose first language is not English.

National Helpline: 0300 222 1122 (Mon-Wed 9am-8pm, Thur & Fri 9am-5pm, Sat & Sun10am-4pm)

Printed information: 0300 303 5933 or <u>www.alzheimers.org.uk/factsheets</u>

Talking Point: an on-line forum for people with dementia and their carers is available at <u>https://www.alzheimers.org.uk/info/20013/talking_point__our_online_forum</u>

Lasting power of attorney digital assistance service provides telephone support to help people create and register LPAs. 0300 222 1122

ATTENDANCE ALLOWANCE HELPLINE to request claim forms.. 0800 731 0122 Forms can be downloaded from www.gov.uk/government/publications/attendance-allowanceclaim-form

DEMENTIA CONNECT ONLINE DIRECTORY An online resource managed by the **Alzheimer's Society** that allows you to find advice and information support services. Simply enter your postcode or location to find support near you. <u>www.alzheimers.org.uk/find-support-near-you</u>

GLOUCESTERSHIRE CARERS HUB (managed by PeoplePlus)

Provide information advice and guidance for carers, including advice on benefits, access to carer support groups, carers assessment and support planning, carers counselling service, carers breaks and carers emergency scheme. Carers can sign up to receive e-newsletters and are invited to training events and trips for carers.

0300 111 9000 Email: <u>carers@peopleplus.co.uk</u> <u>www.gloucestershirecarershub.co.uk</u>

COMMUNITY WELLBEING SERVICE can offer one to one support for individuals and can also signpost or refer people to activities and groups available in their area.

Cheltenham & Tewkesbury - CCP 0300 365 6463 CommunityWellbeing@ccp.org.uk www.ccp.org.uk/communitywellbeing

Cotswolds District - Gloucestershire Rural Community Council 01452 528491 Email: <u>Info@grcc.org.uk</u> <u>www.grcc.org.uk</u>

Forest of Dean - Forest of Dean District Council 01594 812447 or 01594 812399 Email: <u>community.connectors@fdean.gcsx.gov.uk</u> www.fdean.gov.uk/residents/health-leisure/community-wellbeing-service

Gloucester Home Group 0300 131 0024

Email: communityconnector.gloucester@homegroup.org.uk

www.homegroup.org.uk /Care-and-Support/Our-Care-Services/Community-Wellbeing-Service-Gloucester

Stroud District - Independence Trust (Herefordshire Housing)0345 863 8323Email: Referrals-CCStroud@independencetrust.co.ukwww.independencetrust.co.uk

COMMUNITY CONNEXIONS (Community Transport Throughout Gloucestershire)

Accessible transport solutions for groups and individuals to any destination. Using minibuses and volunteer cars driven by experienced, DBS checked, highly trained drivers. They provide door-todoor community transport, community bus routes, excursions, vehicle loan and more.

0345 680 5029 Email: info@communityconnexions.org.uk www.communityconnexions.org.uk/

GLOUCESTERSHIRE FIRE AND RESCUE SERVICE – SAFE AND WEI

CHECKS contact the fire service to request a **FREE** Home Safety Check to ensure that your household is as safe as possible from the dangers of fire and to get smoke alarms installed or checked. They can also provide specialist equipment e.g. hearing impaired alarms and linked alarms for people with memory issues.

0800 180 4140 **Email:** home.safety@glosfire.gov.uk www.glosfire.gov.uk

HEALTHWATCH Gloucestershire supports people to have a voice and influence the delivery and design of local health and social care services.

0800 652 5193 Email:info@healthwatchgloucestershire.co.uk. www.healthwatchgloucestershire.co.uk

LET'S TALK may be able to help if you are feeling stressed, anxious or depressed.

The service is part of the Gloucestershire 2gether NHS Foundation Trust Mental Health Intermediate Care Team, which offers nursing and therapy in primary care to people older than 18 in Gloucestershire, with depression and/or anxiety. They offer talking therapy treatments through courses, one to one telephone support and face to face individual support. To discuss the best treatment and support for your situation contact

0800 073 2200 Email: 2gnft.talk2gether@nhs.net www.talk2gether.nhs.uk

Mindsong is a Gloucestershire charity supporting people with dementia and their carers through music and music therapy. Our Music Therapy at Home service is for people with more advanced dementia, living and being cared for at home. Music therapy can support wellbeing, isolation, engagement and communication. Carers benefit too. If you would like to find out more, please contact us on: 01684 219966 Email: admin@mindsong.org.uk

PALS (Patient Advice and Liaison Service) is a confidential service to help people who are having problems with local health services and to provide health service information.

0800 0151 548 www.gloucestershireccg.nhs.uk/feedback/patient-advice-and-liaison-service-pals/

POhWER ADVOCACY provide advocacy services for people who live in Gloucestershire. POhWER is there for anyone who needs information, advice support and advocacy. They will empower people to have a voice, make choices, enforce their rights. They provide a range of advocacy roles.. To find out more contact

0300 003 1162 Minicom-0300 456 2364 Text - send the word 'powher' with your name and number to 81025 Email glosadvocacy@pwer.net www.pohwer.net

Young Dementia UK is a national information and support charity focusing specifically on young-onset dementia. Created with and for younger people, families, friends and supporters.

01993 776295 Email: mail@youngdementiauk.org www.youngdementiauk.org

Your Circle a website managed by Gloucestershire County Council that provides information about services in the county to help people stay independent, safe and well. This includes information on home care, care homes, health and social care organisations as well as local groups and activities. www.yourcircle.org.uk

Any questions **Email:** yourcircle@gloucestershire.gov.uk

Local Group Information Sessions Managing Memory ²gether

FOR FAMILY AND FRIENDS THAT SUPPORT SOMEONE WITH DEMENTIA

 Understanding Dementia Symptoms of dementia The different types of dementia How dementia is diagnosed Treatments available for dementia 	 The Brain and Behaviour What it feels like to have dementia How feelings lead to behaviours What responses may be useful/not useful 		
 Positive Communication Communication used in everyday situations How communication is affected for the person with dementia Help in communicating 	Each session lasts two and a half hours with a break for refreshments. Help is available to cover travel and care costs		
FOR PEOPLE WITH EARLY STAGE DEMENTIA AND FOR FAMILY AND FRIENDS THAT SUPPORT THEM			
 Living Well With Dementia Part One What we know about dementia How dementia affects you Treatments available What helps people with dementia 	 Living Well With Dementia Part Two Impact of diagnosis Adjustments and choices Practical ideas to cope with change Keeping well 		

To find out more and to book places please telephone Managing Memory ²gether 0800 694 8800

2gnft.managingmemory2g@nhs.net

To the best of our knowledge the information in this document is correct at the time of publication.

If you find information to be incorrect please call 0800 694 8800 or email <u>2gnft.managingmemory2g@nhs.net</u>

People with dementia, carers of people with dementia, Age UK, Alzheimer's Society, Gloucestershire Carers Hub (managed by PeoplePlus), Fairshares, Gloucestershire Care Services, Gloucestershire Clinical Commissioning Group, Gloucestershire Dementia Education and Training Strategy, Gloucestershire Hospitals NHS Foundation Trust, 2gether NHS Foundation Trust (Managing Memory ²gether) have been in involved in developing this document.

15 Version 3 (April 2019)

